

**This information is for those interested in registering and participating in the Pickleball Open Tournament.**

**Open Format**

Round Robin games to 11, win by 2, possibly followed by single elimination games to 11, win by 2. Medal matches will be games to 11, best of 3.

There is a guarantee of 4 games minimum.

Should a team no-show or forfeit, the opposing team will be awarded the win.

**Player Rules**

Please arrive 20 minutes early for registration. Games are to start and finish as per the posted schedule.

All games are loosely officiated by the players (no refs), we rely on the spirit of sportsmanship and honesty to keep the matches fun and enjoyable for all.

Scorecards will be given out to teams before their match begins. Teams need to ensure that the card is filled out properly and submitted to the scoring/registration table immediately following the match.

Players will call their own out balls. Players can appeal but should keep the game moving if an agreement cannot be met.

Unsportsmanlike conduct will not be acceptable and may result in the termination of play.

**Cancellation and Refund Policy**

We recognize that there are times when life events require a change in reservations or commitments. Please understand Maryhaven and Netcare are 501c 3 non-profit organizations that provide direct care services to more than 20,000 individuals each year. If you cannot attend, consider redirecting your entry fee as a donation towards behavioral healthcare.

No refund is given when the tournament is cancelled because of weather or other acts of God, either before the tournament begins or during the tournament. We will make every effort to play either a full or modified tournament using whatever courts are playable.

A full refund will be given if we cancel the tournament for reasons within our control, e.g., because the facility is not in playable condition or insufficient registrations, or lack of personnel to conduct the tournament.

Refunds are issued to the original payment method and will be processed after June 14 (the conclusion of the tournament).

### **Player Transfer**

Players may seek to transfer their registration to another person but must do so 2 days prior to the tournament. It is up to the two individuals to work out payment reimbursement between themselves as we will not issue a refund for a transfer. If T-shirts are being given out at the tournament, the replacement cannot receive a shirt other than the original size ordered.

### **Health & Safety**

No bags or other items are allowed courtside. Water bottles are allowed but must be kept at the end of your court or on the exterior wall.

Eye protection is strongly recommended.

Please change into clean court shoes at the venue prior to entering the courts.

By entering this tournament, you are agreeing to all rules of conduct established by the venue.

Players must not enter another court to retrieve a ball during an active game. Wait until the point is over to avoid disrupting play.

Any accidents, injuries, or unsafe conditions should be reported to the tournament organizers immediately.

### **Parking**

Parking is free, but parking spaces are limited, and you may need to park on the grass surrounding the building. To keep our play floor clean please change into your court shoes once inside the main lobby.