

Established in 1972, Netcare Access, a 501(c)(3) not-for-profit, is Franklin County's 24-hour mental health and substance abuse crisis intervention, assessment and referral service

24/7 Crisis Line
614-276-CARE (2273)

CRISIS, ASSESSMENT AND RESIDENTIAL SERVICES

Crisis Intervention Services

199 S. Central Ave, 24 hours, 7 days a week mental health and substance abuse crisis intervention and stabilization for adults 18 years of age and older.

Assessment Services

Mental health and substance abuse assessments for adults 18 years and older, Monday through Friday from 8:00 a.m. - 3:30 p.m. at 199 S. Central Ave. Services provided on a walk-in basis, no appointment necessary.

Emergency Response Services

24/7 Crisis Line: Call 614-276-CARE (2273) or 888-276-CARE (2273) 24 hours, 7 days a week. Clinicians assist callers with the most appropriate resources and information. Call if in a crisis, concerned about a family member or friend in a crisis, or when making a referral.

Crisis Chat: Visit www.netcareaccess.org, click the "In Crisis? Chat Now" tab and be connected with a Clinician to chat online via computer, mobile device or tablet.

Crisis Stabilization Unit (CSU)

Located at 199 S. Central Ave, CSU is an alternative to psychiatric hospitalization, for adult clients in crisis who require a period of further stabilization before returning to their home environment. Admission on a voluntary basis. Individual and group therapy, psychiatric nursing care, medication, linkage to community services.

Miles House

Residential treatment for adults stabilizing from crisis. Located at 2582 W. Broad Street. Clients stay up to 16 days to continue working on coping skills and community re-entry. Referrals accepted from area hospitals, community professionals, mental health centers and Netcare programs.

COMMUNITY SERVICES

ROW ONE

Mobile intervention service transports intoxicated persons off the streets to a place of safety and shelter. Contact Netcare: 614-276-CARE (2273)

Community Crisis Response (CCR)

Clinicians provide on-the-scene response to trauma victims in the community. 24 hours, 7 days a week; call 614-276-CARE (2273).

PROBATE AND FORENSIC SERVICES

Forensic Center

Completes court-ordered forensic evaluations for the Courts of Common Pleas in Franklin and numerous surrounding counties and offer opinions on specific legal questions such as competency to stand trial or sanity. Forensic also completes evaluations for juveniles in Franklin County.

Family Psychological Services

Comprehensive assessments and psychological testing for youths and adults at the request of Franklin County Children Services and Franklin County Juvenile Court. Assessments seek answers to clinical rather than legal questions; assist with treatment planning, placement and sentencing.

Probate Pre-Screening

Assessments performed in the community and local hospitals to determine if an individual meets criteria for involuntary psychiatric hospitalization as a result of mental illness. Requests for Probate Pre-Screens are often made by treatment providers or relatives of an individual who is unwilling or unable to seek treatment, and who appears at risk of harm to self or others. Staffed during Probate Court hours, Monday - Friday 8:00 a.m. - 5:00 p.m., Call 614-276-CARE (2273).

ADDITIONAL AVAILABLE SERVICES

Developmental Disabilities Services

The Netcare Developmental Disabilities specialist is a liaison between the Franklin County Board of Developmental Disabilities and Franklin County ADAMH system to coordinate care for individuals with diagnosis of mental illness/substance abuse and Developmental Disabilities.

Older Adult Services

Evaluations initiated when a family member or concerned other contacts Netcare about an older adult's ability to manage daily living.

All Netcare programs offer interpreting and translation services for those who are hearing impaired or non-English speaking.

THE NETCARE FOUNDATION

Incorporated in 1982, the Netcare Foundation is a 501(c)(3) fundraising organization that raises funds to offer support to the programs, staff and clients of Netcare Access. In addition to raising funds through individual donations and grants, the Foundation hosts two key fundraising events each year, an annual Golf Tournament and fall fundraiser dinner, which bring together sponsors, friends and supporters of Netcare. If you would like additional information about participating in Netcare Foundation events or would like to make a tax-deductible donation, call 614.278.0109 or email PR@netcareaccess.org.