

SINCE 1972, NETCARE CORPORATION HAS PROVIDED

CRISIS INTERVENTION, MENTAL HEALTH AND DRUG



AND ALCOHOL ASSESSMENTS AND LINKAGE TO FRANKLIN

COUNTY'S ALCOHOL, DRUG AND MENTAL HEALTH (ADAMH)



SYSTEM OF CARE TO CHILDREN, ADOLESCENTS

AND ADULTS WHO EVIDENCE A MENTAL HEALTH AND/OR

SUBSTANCE ABUSE DISORDER. NETCARE'S SERVICES

ARE AVAILABLE TO ANYONE, REGARDLESS OF THE



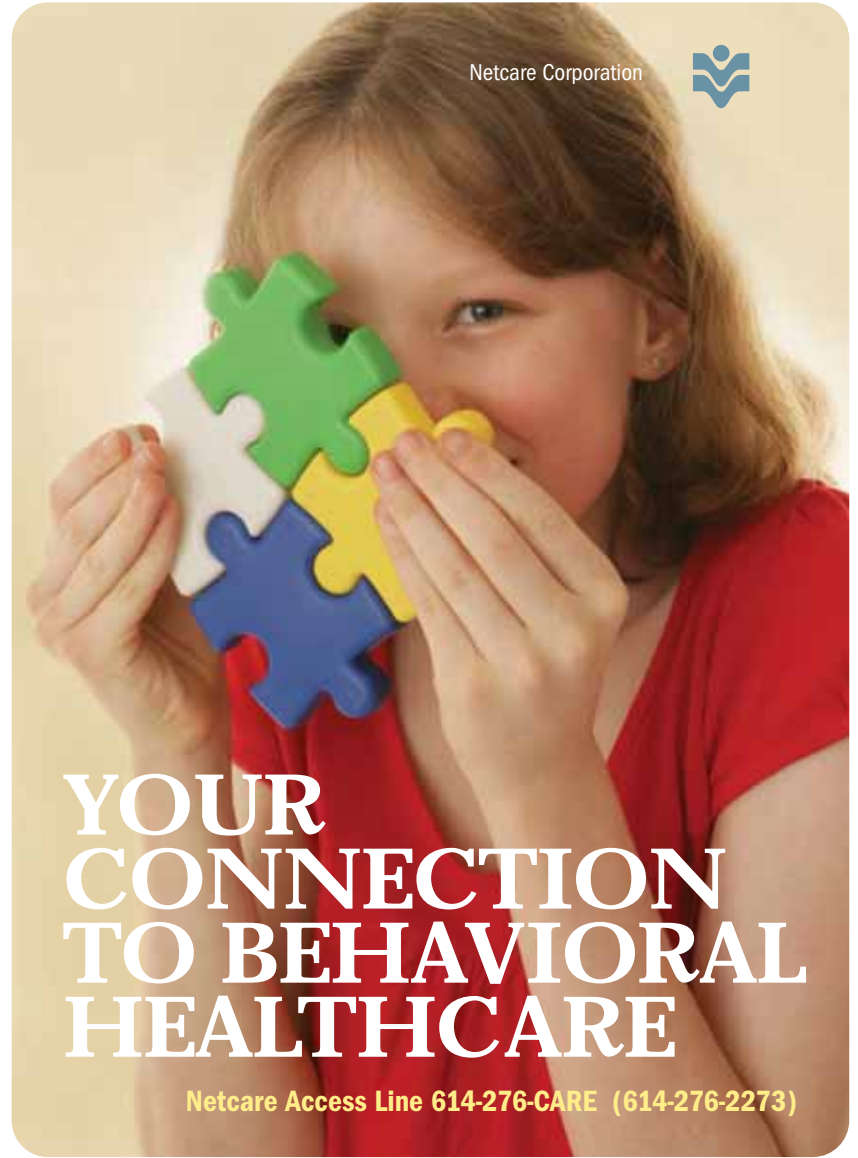
ABILITY TO PAY; NO ONE IN CRISIS IS TURNED AWAY.



Netcare Foundation
199 S. Central Avenue Columbus, Ohio 43223
Ph: (614) 274-9500 Fax: (614) 279-0925
www.netccareaccess.org



Netcare Corporation



**YOUR
CONNECTION
TO BEHAVIORAL
HEALTHCARE**

Netcare Access Line 614-276-CARE (614-276-2273)



YOUR CONNECTION TO BEHAVIORAL HEALTHCARE

EMERGENCY RESPONSE SERVICE (ERS)

- Twenty-four hours, seven days per week, crisis hotline
- Call (614) 276-CARE (2273) or (888) 276-CARE (2273)
- Clinicians direct the caller to the most appropriate means of assistance
- Assists with transportation to Netcare as needed

CRISIS INTERVENTION SERVICES

Two crisis centers: 741 E. Broad Street and 199 S. Central Avenue Columbus, Ohio

- Operate twenty-four hours, seven days per week

Based on need; services include:

- Crisis intervention
- Hospitalization
- Psychiatric nursing assessment
- Physician evaluation
- Medication for those in crisis
- Linkage and referral to community services
- Constant observation/monitoring
- Probate pre-screening

ASSESSMENT SERVICES

- Alcohol, drug and mental health assessments at 741 E. Broad Street and 199 S. Central Avenue
- Assessments determine needs and referrals to the most appropriate treatment provider
- Monday through Friday from 8:00 a.m. - 3:30 p.m.
- Clients welcome on a walk-in basis; seen on basis of arrival time and level of need

CRISIS STABILIZATION UNIT (CSU)

Located at 199 S. Central Avenue

- An alternative to psychiatric hospitalization for adult clients in crisis who require a period of further stabilization before returning to their home environment
- Admission on a voluntary basis; CSU is an open facility
- Individual and group therapy, psychiatric nursing care, medication, linkage to community services

MILES HOUSE

- Residential respite for adults in a mental health, alcohol or drug related crisis
- Clients may stay up to sixteen days in this home-like environment to continue working on coping skills and community re-entry
- Referrals accepted from area hospitals, community professionals, mental health centers, and Netcare

REACH OUT PROGRAM

- Mobile intervention service in Franklin County transports intoxicated persons off the streets to a place of safety and shelter
- Twenty-four hours a day, seven days per week
- Transports to providers such as drug and alcohol treatment centers, homeless shelters or Netcare crisis sites
- Dispatched by Netcare, the Columbus Division of Police or the Columbus Division of Fire

COURT SERVICES

- Netcare clinicians offer assessments to the Franklin County Municipal Court and the Court of Common Pleas in the Adult and Juvenile Probation departments
- Assessments are for court-referred clients to determine mental health and/or substance abuse needs
- Works closely with other community providers, probation officers, judges, magistrates and Franklin County Children Services to refer and link clients to treatment

FORENSIC PSYCHIATRY CENTER

- Provides court-ordered forensic evaluations for the Court of Common Pleas, General Division in eight Central Ohio counties
- Provides evaluations for Municipal and Juvenile Courts in Franklin County
- Offers opinions on specific legal questions such as Competency to Stand Trial or Sanity

FAMILY PSYCHOLOGICAL SERVICES

- Provides comprehensive assessments including psychological testing for youths and adults at the request of either Franklin County Children Services or Franklin County Juvenile Court
- Assessments seek answers to clinical rather than legal questions by providing information related to the psychological functioning of parents/guardians and/or the youth
- Assessments assist with treatment planning, placement and sentencing

PROBATE PRE-SCREENING

- Assessments performed in the community to determine if an individual meets statutory criteria for involuntary psychiatric hospitalization as a result of mental illness
- Requests for Probate Pre-Screens are often made by treatment providers or relatives of an individual who is unwilling or unable to seek treatment, and who appears at risk of harm to self or others as a result of mental illness
- Staffed during Probate Court hours, Monday-Friday 8:00 a.m.-5:00 p.m., excluding holidays
- Requests for Probate Pre-Screening are received through Netcare's Emergency Response Services (ERS)

OLDER ADULT SERVICES

- Evaluations typically initiated when family member, concerned other or Adult Protective Services contacts Netcare about an older adult's ability to manage finances, property, daily living or decisions about medical treatments
- Evaluations are provided in the community

COMMUNITY CRISIS RESPONSE (CCR)

- Clinicians provide on the scene response to traumatic situations that occur within the community
- Twenty-four hours, seven days per week; accessed by calling Netcare's Emergency Response Service (ERS)

CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

- Aid to citizens and emergency personnel who are witnesses or victims of a traumatic event
- Assistance dealing with trauma, grief, post-traumatic stress reactions and victimization
- Group or one-on-one debriefings designed to accelerate recovery and minimize stress
- Services are accessed by calling Netcare's Emergency Response Service (ERS)

YOUTH CRISIS AND ASSESSMENT SERVICES

- Netcare is an entry point for Franklin County youth and their families in need of mental health and/or drug and alcohol services
- Collaborative between Netcare, Nationwide Children's Hospital and The Ohio State University Medical Center
- Addresses behavioral health crisis needs of youth under age 18, as well as their caregivers
- Crisis intervention, diagnostic assessment, referral services, and consultation to families, or in community treatment facilities
- Psychiatric and nursing assessments and referrals, acute hospitalization and medication/somatic services as appropriate

MR/DD SERVICES

- MR/DD specialist acts as a liaison between the Franklin County Board of MR/DD and Franklin County ADAMH system
- Services coordinated for individuals with a dual diagnosis of mental illness and mental retardation and/or developmental disabilities
- Crisis mental health services available twenty-four hours, seven days per week
- Assessments by appointment, are completed for linkage to agencies providing ongoing services

TRAINING PROGRAM

- Clinically focused and cultural diversity trainings
- Netcare employees and students currently enrolled in local college or university's social work, counseling or nursing program may attend classes at no charge, other registrants charged \$25 per course
- CPR registrants are charged \$50

For a current list of training opportunities visit www.netcareaccess.org

TRANSLATION/INTERPRETING SERVICE

- All Netcare programs offer interpreting and translation services for those who are hearing impaired or non-English speaking.

NETCARE FOUNDATION

- Private, non-profit organization which raises funds and supports services of Netcare Corporation:
- Purchase and maintenance of Reach Out vans
- Program needs for youth and adults
- Educational opportunities that decrease stigma of mental illness
- Continuing education opportunities such as the Grayce M. Sills, RN, PhD scholarship grant
- Capital improvement to facilities

For more information about the Netcare Foundation, or about making a tax-deductible donation, setting up a gift of retirement plan benefits or planning a gift in the form of a bequest in your will, call (614) 278-0109.

CAREER OPPORTUNITIES

- Professional and administrative staff, including nurses, counselors, social workers, psychiatrists, psychologists, mental health technicians and administrative positions
- Netcare Corporation is an equal opportunity employer, as well as a substance free workplace
- Applicants considered for all positions in accordance with statutes and regulations concerning non-discrimination on the basis of race, ancestry, age, color, religion, sex, national origin, sexual orientation, non-disqualifying disability, veteran status or other protected classification

For information about available job opportunities, please visit www.netcareaccess.org

