



#### TRAINING PROGRAM

- Clinically focused and cultural diversity trainings
- Students currently enrolled in local college or university's social work, counseling or nursing program may attend classes at no charge, other registrants charged \$25 per course, CPR registrants are charged \$50
- For a current list of training opportunities visit [www.netcareaccess.org](http://www.netcareaccess.org)

#### TRANSLATION/INTERPRETING SERVICE

- All Netcare programs offer interpreting and translation services for those who are hearing impaired or non-English speaking.

#### NETCARE FOUNDATION

- Private, non-profit organization which raises funds and supports services of Netcare Corporation:
- For more information about the Netcare Foundation, or about making a tax-deductible donation, call (614) 278-0109.

For further information, please visit [www.netcareaccess.org](http://www.netcareaccess.org)



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NETCARE CORPORATION



YOUR CONNECTION  
TO BEHAVIORAL HEALTHCARE



Netcare Access 614-276-CARE (614-276-2273)

Since 1972, Netcare Corporation has provided crisis intervention, mental health and drug and alcohol assessments and linkage to Franklin County's Alcohol, Drug and Mental Health (ADAMH) system of care. Children, adolescents and adults who evidence a mental health or substance abuse disorder are served regardless of the ability to pay.

#### EMERGENCY RESPONSE SERVICE (ERS)

- Call 614-276-CARE (2273) or 888- 276-CARE (2273)
- Twenty-four hours, seven days per week, crisis hotline
- Clinicians direct the caller to the most appropriate means of assistance

#### CRISIS INTERVENTION SERVICES

- Two crisis centers: 741 E. Broad Street and 199 S. Central Avenue Columbus, Ohio
- Operate twenty-four hours, seven days per week providing crisis intervention and stabilization

#### ASSESSMENT SERVICES

- Alcohol, drug and mental health assessments at 741 E. Broad Street and 199 S. Central Avenue
- Determine needs and referrals, if indicated
- Monday through Friday from 8:00 a.m. - 3:30 p.m.
- Clients welcome on a walk-in basis; based on level of need

#### CRISIS STABILIZATION UNIT (CSU)

Located at 199 S. Central Avenue

- An alternative to psychiatric hospitalization for adult clients in crisis who require a period of further stabilization before returning to their home environment
- Admission on a voluntary basis
- Individual and group therapy, psychiatric nursing care, medication, linkage to community services

#### MILES HOUSE

- Residential respite for adults in a mental health, alcohol or drug related crisis
- Clients may stay up to sixteen days in this home-like environment to continue working on coping skills and community re-entry
- Referrals accepted from area hospitals, community professionals, mental health centers and other Netcare programs

#### REACH OUT PROGRAM

- Mobile intervention service in Franklin County transports intoxicated persons off the streets to a place of safety and shelter
- Dispatched by Netcare, the Columbus Division of Police or the Columbus Division of Fire: Call 614-276-2273



#### FORENSIC CENTER

- Court-ordered forensic evaluations for the Court of Common Pleas in 11 counties
- Evaluations for Juvenile Court in Franklin County
- Offers opinions on specific legal questions such as Competency to Stand Trial or Sanity

#### FAMILY PSYCHOLOGICAL SERVICES

- Comprehensive assessments and psychological testing for youths and adults at the request of Franklin County Children Services
- Assessments seek answers to clinical rather than legal questions; assist with treatment planning, placement and sentencing

#### PROBATE PRE-SCREENING

- Assessments performed in the community to determine if an individual meets statutory criteria for involuntary psychiatric hospitalization as a result of mental illness
- Requests for Probate Pre-Screens are often made by treatment providers or relatives of an individual who is unwilling or unable to seek treatment, and who appears at risk of harm to self or others as a result of mental illness
- Staffed during Probate Court hours, Monday-Friday 8:00 a.m.-5:00 p.m., excluding holidays
- Requests for Probate Pre-Screening are received through Netcare's Emergency Response Services (ERS)

#### OLDER ADULT SERVICES

- Evaluations typically initiated when family member, concerned other or Adult Protective Services contacts Netcare about an older adult's ability to manage finances, property, daily living or decisions about medical treatments

#### COMMUNITY CRISIS RESPONSE (CCR)

- Clinicians provide on the scene response to traumatic situations that occur within the community
- Twenty-four hours, seven days per week; Call 614-276-2273

#### CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

- Aid to citizens and emergency personnel who are witnesses or victims of a traumatic event; Call 614-276-2273

#### YOUTH CRISIS AND ASSESSMENT SERVICES

- Collaborative between Netcare, Nationwide Children's Hospital and The Ohio State University Medical Center
- Addresses behavioral health crisis needs of youth under age 18, as well as their caregivers
- Crisis intervention, diagnostic assessment, referral services and consultation to families

#### DEVELOPMENTAL DISABILITIES SERVICES

- DD specialist acts as a liaison between the Franklin County Board of Developmental Disabilities and Franklin County ADAMH system
- Services coordinated for individuals with a dual diagnosis of mental illness and developmental disabilities